Nathan Sumner

Senior UI/UX Developer | Front-End Developer | SaaS Product Designer

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PROFESSIONAL SUMMARY

Senior UI/UX Developer and Front-End Developer with 16+ years of experience designing and developing intuitive, accessible, and scalable digital experiences. Combines UX design, front-end engineering, design systems, accessibility, and SaaS product development to translate complex business requirements into effective user experiences. Experienced collaborating with product, engineering, business, and enterprise stakeholders throughout the full product lifecycle.

CORE COMPETENCIES

UI/UX Design & Development | Product Design | Design Systems | Front-End Architecture | SaaS Product Design | User-Centered Design | Responsive Web Design | Interaction Design | Prototyping | Design-to-Development Handoff | Accessibility & Section 508 | WCAG & Inclusive Design | Cross-Functional Collaboration | Agile / Scrum | Product Strategy

SELECTED IMPACT

50%
Reduction in HR onboarding time

70,000+
Projected application users

1,000+
HR specialists supported

16+
Years of UI/UX and development experience

TECHNOLOGIES

Languages: HTML5, CSS3, JavaScript, TypeScript, PHP, Python, Ruby, C#

Frameworks: React, Angular, AngularJS, Vue, Svelte, Next.js, Remix, Bootstrap, Foundation

Backend & Databases: Node.js, PHP, Laravel, .NET, MySQL

Design & UX: Figma, Adobe Creative Cloud, Photoshop, Illustrator, Sketch, Design Systems, Responsive Design, Prototyping, User-Centered Design

Enterprise & Development Tools: ServiceNow, Git, GitHub, Jenkins, AWS, GCP, Splunk, npm, Visual Studio

Methodologies: Agile, Scrum, UX Research, Design Thinking, Accessibility Testing, Usability Testing

ACCESSIBILITY

Section 508, WCAG, semantic HTML, keyboard navigation, focus management, accessible forms, color contrast, screen reader compatibility, ARIA, inclusive design, accessible interaction patterns, and accessibility-focused UI development.

DESIGN SYSTEMS

Experience creating and implementing scalable design systems, reusable UI components, visual standards, interaction patterns, accessibility guidelines, component documentation, and design-to-development workflows. Created the Gravity Design System for a SaaS benefits platform and translated design standards into production-ready front-end experiences.

SELECTED ACHIEVEMENTS

- Redesigned an enterprise HR onboarding experience, reducing onboarding time by **50%**.

- Designed and developed a scalable design systemfrom the ground up for a SaaS benefits platform.
- Implemented accessibility improvements supporting Section 508 compliance across enterprise applications.
- Designed and developed enterprise applications projected to support more than **70,000 users**.
- Developed reusable ServiceNow widgets and UI components to improve consistency across enterprise HR workflows.
- Led end-to-end UX and front-end development across complex enterprise applications, from requirements and interaction design through implementation and deployment.

PROFESSIONAL EXPERIENCE

Senior UI/UX Developer / Full Stack Developer
Deloitte | 2020 – Present

- Led end-to-end UI/UX design and front-end development for enterprise HR applications supporting Department of Defense users.
- Redesigned the HR onboarding experience, reducing onboarding time by **50%** through improved workflows, information architecture, and interaction design.
- Developed reusable ServiceNow widgets using AngularJS, GlideRecord, and GlideAggregate to support complex HR workflows.
- Implemented accessibility enhancements including semantic markup, keyboard navigation, focus management, and accessible interaction patterns supporting Section 508 requirements.
- Designed solutions projected to support more than **1,000 HR specialists** and **70,000 users**.
- Collaborated with product owners, developers, business stakeholders, and subject matter experts to translate complex requirements into intuitive enterprise user experiences.

Full Stack Developer / UI/UX Designer (Independent)
NathanSumner.com | 2009 – Present

- Design and develop custom websites, applications, and digital experiences across the full product lifecycle.
- Create responsive front-end interfaces using HTML5, CSS3, JavaScript, PHP, and modern development frameworks.
- Manage projects from UX strategy, information architecture, and visual design through development, testing, deployment, and maintenance.
- Develop custom database-driven applications using PHP and MySQL while integrating front-end interfaces with application logic and data services.

UI Designer / UI Developer
PlanSource | 2017 – 2020

- Designed and established the Gravity Design System from the ground up for a large-scale SaaS benefits platform.
- Created reusable UI components, interaction patterns, and visual standards to improve consistency across the product experience.
- Partnered with product managers, developers, and business stakeholders to translate product requirements into intuitive user experiences.
- Designed and developed responsive interfaces using HTML, CSS, JavaScript, Bootstrap, and modern front-end development practices.
- Supported both front-end and back-end product evelopment while maintaining a strong focus on usability, consistency, and visual quality.

Web Designer
Right Brain Media | 2016 – 2016

- Designed and developed custom, responsive websites and mobile applications for 20+ client projects, primarily for mission-driven organizations, using WordPress, DotNetNuke, .NET, HTML, CSS, JavaScript, and PHP.
- Maintained and optimized 30+ websites, troubleshooting front-end code and improving performance to reduce page load times by up to 40%.
- Served as a lead front-end development resource for key client projects, collaborating across teams to deliver solutions for high-priority initiatives.
- Created functional requirements, technical specifications, mockups, and prototypes, improving development accuracy, reducing rework, and accelerating stakeholder approvals and development cycles by 25%.

Creative Director
Alluring Americas | 2013 – 2016

- Led the development and execution of the company's visual identity and digital experience for a luxury travel brand specializing in curated South and Central American experiences.
- Directed creative projects from concept through delivery, coordinating cross-functional teams and overseeing design execution to improve project efficiency by 20%.
- Redesigned and launched the company website, improving the user experience and increasing overall web traffic by 30% within six months.
- Directed branding and marketing initiatives across print and digital channels, maintaining a consistent brand identity and increasing audience engagement by 25%.

SELECTED PROJECTS

> **HR Platform**
> Led UI/UX design and front-end development for an enterprise HR platform supporting complex onboarding, governance, risk, and compliance workflows. Applied accessibility-focused design and Section 508 practices throughout the application experience.

> **Gravity Design System**
> Designed and developed a scalable design system for a SaaS benefits platform, establishing reusable UI components, interaction patterns, visual standards, accessibility considerations, and design-to-development workflows.

> **Benefits Configuration - Enterprise SaaS**
> Designed a centralized, guided benefits configuration platform that simplified the annual employee benefits renewal process for HR administrators. Created a step-by-step workflow for managing benefit offerings, configuring plans, updating renewal costs, integrating provider data, and validating changes, reducing repetitive tasks and improving administrative efficiency.

EDUCATION & CERTIFICATIONS

ServiceNow Certified System Administrator (CSA)
ServiceNow | 2026

Master of Arts Education (MAED) | Adult Education & Training
University of Phoenix | Phoenix, AZ

Bachelor of Science | Kinesiology: Sport Studies
University of New Hampshire | Durham, NH

Additional portfolio work and project details available at nathansumner.com.